



STATE OF CONNECTICUT
HEALTHCARE POLICY & BENEFIT SERVICES DIVISION
OFFICE OF THE STATE COMPTROLLER

HEALTHCARE COST CONTAINMENT COMMITTEE MINUTES
July 18, 2022

Meeting Called to Order by Joshua Wojcik:

Attendance:

Labor	State Comptroller Administrative Staff
Carl Chisem – CEUI	Joshua Wojcik
Dan Livingston – SEBAC	
Dave Glidden – CSEA	
	Presenters
Management	Bernie Slowik – OSC
Karen Nolen	Rae-Ellen Roy – OSC
	Betsy Nosal – OSC
	Consultants
Dept. of Insurance	Terry DeMattie, Segal
Paul Lombardo	

Public Comment:

No public comment

Financials:

Rae-Ellen Roy: This month's financial report reflects the status of the accounts at the close of fiscal year 2022. Next month's report will look at the anticipated balances for fiscal year 2023.

For fiscal year 22, both accounts closed with a surplus. The active health appropriation ended the year with an \$8.2 lapse to the general fund and the retiree health appropriation closed with a \$2.5 million lapse. The Active FAD and Retiree OPEB accounts also ended with a positive balance. On the active side, the combined medial and pharmacy FAD balance is \$85 million which will have a positive impact on the increased IBNR values beginning in July. The retiree OPEB account had lower claim costs than anticipated leaving the ending combined balance at \$191 million. This positive balance will be important as we start to see increased claims with transition of the new retirees resulting from the retirement surge.

Partnership:

Bernie Slowik: Partnership 2.0: As of 7/1/22 we have 163 groups enrolled totaling over 26,000 employees and almost 64,000 members. As of 7/1/22, we had 121 groups who have completed their 3-year contract commitment under Partnership and had the option of leaving the plan without an early termination penalty. Only two groups have decided to leave on 7/1/22. We also have 1 group joining on 9/1/22.

Partnership 1.0: As of 7/1/22 we still have 5 groups remaining totaling approximately 2,400 employees and just under 3,400 members.

Communications Update:

Betsy Nosal: Provided an overview of the communications relating to the HEP monthly online seminars. She provided that the average email open rate is at 44.4% which is higher than industry standard, however the average click to open rate is at 3.4% which is slightly lower. There has been positive feedback about the seminars and an overall interest in the topics.

Betsy described the impact of Google ads and all-user emails over the last three months driving employees to Care Compass website for benefit information. CareCompass Facebook page followers. There was an obvious spike in May during open enrollment and has evened out for June and July.

Current communication projects include the Care Compass Chat Bot which will provide answers to many of the frequently asked benefit questions, ongoing planning for the employee survey, and finally the focus groups resulting from the survey responses.

MAPD – Aetna Implementation:

Rae-Ellen Roy: Rae-Ellen shared the transition plan for all Medicare retirees who will be moving to the Aetna Medicare Advantage Plan effective January 1, 2023.

Rae-Ellen reported that the following key priorities are currently being reviewed during ongoing implementation meetings:

- Aligning benefit plan, eligibility and enrollment, and communication mechanisms
- Complete analysis is underway of utilizing providers, benefits, and prescriptions to alleviate and/or eliminate member disruption
- State dedicated website and call center will be live late Summer
- Provider Education materials will be distributed late Summer
- Member Education meetings will be held in person and virtually throughout the month of October
- Enrollment materials will be sent to members in December
- Medicare premium reimbursement processing will transition to Aetna as part of this implementation